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August 2015

IMPORTANT SAFETY RECALL NHTSA Recall Campaign 15V-495

Name Address City, State, Zip

Dear Valued Starcraft Dealer:

Starcraft has decided that certain Model Year 2015 and 2016, 24RLS (JT) Launch Lite Travel Trailers manufactured from June 17, 2014 through July 23, 2015 may have a furnace that is not properly secured to the trailer. If the furnace were to move excessively and pull loose from the exhaust, hazardous fumes could escape into the trailer which could result in a risk of injury to occupants.

An inspection of the furnace for the proper placement of the bracket and screws is required and if not correct, a bracket and screws will be added following the enclosed instructions. Due to the safety risk with this matter, we are contacting Dealers ahead of the official recall release, so all your affected inventory can be inspected immediately and repaired prior to being sold.

Our records show the following Starcraft units are affected by this recall and are currently part of the inventory at your dealership and require the Recall repair prior to being sold:

Serial Number Listing

Dealer Campaign Responsibility

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. <u>If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information to Jayco.</u>

If you have any questions, please contact Starcraft Customer Service 800-945-4787 for further instructions. All pertinent documents regarding this recall are available on Star Connect under the Service and Parts tab.

We apologize for any inconvenience this may cause. However, we have taken this action in the interest of our Customers' safety and their continued satisfaction with Starcraft product.

Sincerely, Starcraft